



REDBELLY DAO COMMUNITY GUIDE

KYC and Wallet Activation Explainer

Do you need KYC, how do you get verified, and what do you do when it gets stuck? Every answer is on this page, with a link to the official source behind it.

LAST VERIFIED 13 OCT 2026

PART A

Do I need KYC?

Find what you want to do. The answer is in the middle column.

I WANT TO	REDBELLY KYC	WHY
OFF REDBELLY MAINNET		
Buy, hold or trade RBNT on an exchange For example Gate or MEXC	● NOT NEEDED	Your coins sit in your exchange account, not in a Redbelly mainnet wallet. The exchange's own account rules apply. S1 S5
Hold, send or swap RBNT on another chain Bridged RBNT or wRBNT on Ethereum, BNB Chain, Base, Arbitrum, Polygon, Avalanche, Sonic or Solana	● NOT NEEDED	That token lives on the other chain. Redbelly KYC only controls accounts on Redbelly Network. S1 S6 S7
ON REDBELLY MAINNET		
Bridge RBNT onto Redbelly mainnet	● NEEDED	Once the coins arrive, every transaction you make with them needs a verified, enabled wallet. Verify first, then bridge. S1 S8
Send, swap or use apps on Redbelly mainnet	● NEEDED	Every Redbelly account must hold an access credential before it can send transactions. S1
Bridge RBNT off Redbelly mainnet	● NEEDED	The bridge starts with a transaction from your Redbelly wallet. S1 S7
Stake RBNT on Redbelly mainnet	● NEEDED	Staking is a transaction on Redbelly mainnet. Node operators must have network access before they can stake. S1 S9 S10

● NEEDED verify and enable your wallet first ● NOT NEEDED no Redbelly KYC involved

● UNCONFIRMED DETAIL

Bridging onto Redbelly: Redbelly does not say whether a bridge can deliver coins to a wallet that has not been enabled yet. The answer above stays the same either way, because you need an enabled wallet to move the coins once they arrive. Verify and enable your wallet first, then bridge.

PART B

The five common questions

1. Do I need KYC just to hold or buy RBNT?

No. You only need KYC to do things on Redbelly mainnet: send, swap, bridge in or out, stake, or vote in the DAO.

Redbelly Network requires every account to claim an access credential from an accredited issuer before it gets write access to the network.^{S1 S2} RBNT on an exchange, and bridged RBNT on other chains such as Ethereum or Solana, is not on Redbelly mainnet, so no Redbelly KYC applies.^{S5 S6} DAO voting also needs a verified, enabled wallet.^{S13}

2. How many wallets can I add to one KYC?

Up to 10. Once 10 wallets are linked to your identity, the portal stops letting you add more.

After your first wallet is enabled, Redbelly Access offers **Add another account** and **Link another wallet** to connect more wallets to the same verified identity.^{S3} At 10 accounts, the **Add another account** button disappears and the portal shows "Account allocation exhausted."^{S3 E1} You are accountable for everything a linked wallet does on the network, so only link wallets you control.^{S3}

The limit of 10 is enforced by the Redbelly Access portal itself. AVerer's public help centre does not publish a number.^{S14}

3. How long does KYC approval take?

Usually a few minutes. In rare cases it takes a few days.

That is the portal's own wording while your verification is pending: "This could take a few minutes but in some (rare) cases it could take a few days."^{S3 E2} Press **Check verification status** to refresh. If it is still pending after a few days, open a ticket with AVerer as shown in [Part D](#).

4. Can I join from my country?

The DAO is open to every region. Redbelly Network does not offer its services in 18 jurisdictions. These are two separate rules.

REDBELLY COMMUNITY DAO

Open to every region

The DAO vote "Remove Geographic Restrictions for General DAO Members" passed on 5 July 2026.^{S12} Anyone can join the DAO as a general member from any region.

Geographic limits still apply to High Council members and DAO leadership roles.^{S12}

REDBELLY NETWORK

Not offered in 18 jurisdictions

Clause 15.1 of Redbelly's terms lists places where Redbelly does not offer services.^{S11} Clause 15.2 says people who are tax residents of, or located in, these places are not allowed to access or use Redbelly's website, platform, software and tools.^{S11}

- Afghanistan
- Central African Republic
- North Korea
- Democratic Republic of the Congo
- Guinea-Bissau
- Iran
- Iraq
- Lebanon
- Libya
- Myanmar
- Russia
- Somalia
- South Sudan
- Sudan
- Syria
- Ukraine
- Yemen
- Zimbabwe

The DAO vote changed the DAO's own membership rule. It did not change Redbelly Network's terms. Clauses 15.1 and 15.2 still apply to Redbelly's website and platform, and Redbelly Access is part of that website.

5. Do I need KYC to stake?

Yes. Staking happens on Redbelly mainnet, and only verified, enabled wallets can send transactions there.

Staking is done by calling the `deposit` function on Redbelly's staking contract, which is a mainnet transaction.^{S9} Redbelly only gives an account write access after it claims an access credential.^{S1} Node operators, who must stake 100,000 RBNT, are required to have network access for 2 accounts.^{S9 S10}

PART C

Get verified and activate your wallet

You do this once, at access.redbelly.network. Redbelly Access is the official portal. Averer is the accredited issuer that checks your identity. The process covers three things: connecting your wallet, the KYC check, and switching on your wallet's permission on the network.^{S1 S3 S4} Button names below are written exactly as they appear in the portal.

Before you start

- **A MetaMask or Coinbase Wallet.** These are the wallets the portal names.^{S3}
- **A valid passport.** Verification uses a photo identity document, such as a passport, plus a biometric check.^{S1 S3}
- **The wallet address you want to use.** The account you connect becomes your public address on Redbelly Network.^{S3}
- **No fees for you.** The accredited issuer that verifies your identity covers the fees required to grant your network access.^{S3}
- **Check the 18 jurisdictions in [question 4](#).** Redbelly's terms do not allow tax residents of, or people located in, those places to use its platform.^{S11}

Steps

1 Open the portal and connect your wallet

Go to access.redbelly.network and press **Connect wallet**. Approve the connection in your wallet.^{S3 E3}

2 If the wallet will not connect, add the network by hand

Press **ADD NETWORK MANUALLY** and enter these details in your wallet.^{S3 S17}

Network name	Redbelly Network Mainnet
RPC URL	https://governors.mainnet.redbelly.network
Chain ID	151
Currency symbol	RBNT
Block explorer	https://redbelly.routescan.io/

3 Start verification

On the "Get access credential" screen, press **Begin identity verification**.^{E3}

4 Read the notice and continue to Avera

The portal explains that Avera manages the check and that your documents are "not shared with, nor stored on, Redbelly Network". Tick **I understand**, then press

Continue with Avera.^{E3}

5 Sign the request in your wallet

Your wallet asks you to allow Avera to access your public address. Sign it. The accredited issuer covers the fees required to grant your network access.^{E3 E5}

6 Complete the check with Avera

A window titled "Interacting with averer.co" opens. Follow its prompts to submit your passport and complete the biometric check.^{S1 E3}

7 Wait for approval

The screen shows "Identity verification pending". Approval usually takes a few minutes. Press **Check verification status** to refresh.^{E2}

8 Enable your account

When you are approved, your account shows "Account status: Not enabled". Press **Enable account** and sign the transaction in your wallet. The issuer sends the RBNT that pays for this. If the portal says "It seems you haven't received the RBNT yet", wait a few minutes and press **RETRY**.^{S3 E3}

9 Done

Your account shows "Account status: Enabled" and the portal shows "Next steps". This wallet can now send transactions, bridge and stake on Redbelly mainnet.^{E3}

Add another wallet to your verified identity

You do not verify again. Open the portal with a wallet that is already enabled and use the Accounts section. You can link up to 10 wallets in total.^{S3 E1}

SAME WALLET APP, OTHER ADDRESS

Add another account

Press **Add another account**. In your wallet, switch this site's connection to the address you want to add. Sign the request to link it to your verified identity.^{E4}

A DIFFERENT WALLET APP

Link another wallet

Press **Link another wallet**. Use the wallet button in the top right corner of the portal to connect the other wallet, then sign the request.^{E4}

Then press **Enable account** for the new wallet, as in step 8. If the portal says the account "must first be funded with at least" a set amount of RBNT, send that much RBNT to the new address from one of your enabled wallets, then try again.^{E3}

PART D

When something goes wrong

Problems with your identity check go to Averter. Problems connecting to the network or enabling your account go to Redbelly Support. That is how the portal splits it.^{S3 E5}

Approval is taking too long

Wait a few days, then open an Averter ticket.

Most checks finish in a few minutes, but the portal says rare cases take a few days.^{E2} Press **Check verification status** to refresh. If it is still "Identity verification pending" after a few days, open a ticket (see [below](#)).

Verification was rejected or is incomplete

"Incomplete" means retry. "Failed" means contact Averter.

Screen says	What it means	What to do
Identity verification incomplete	Averter "is not yet able to verify your identity. You may need to resubmit some information."	Press Retry identity verification and resubmit. If it keeps happening, open a ticket.
Identity verification failed	Averter "was not able to verify your identity."	Open a ticket with Averter. The portal's CONTACT AVERER link goes to averer.co.

Wording quoted from the portal.^{S3 E2}

The wallet limit is reached

You cannot add an 11th wallet to the same identity.

At 10 linked accounts the portal shows "Account allocation exhausted." and removes **Add another account**.^{E1} No official page describes a way to go past 10, so use one of the 10 wallets you already have. If you see "The address you're trying to add is attached to another account.", that address is already attached elsewhere and cannot be added to yours.^{E4} If the portal shows a wallet count you do not recognise, contact Redbelly Support, which handles account errors.^{E5 S18}

The wallet will not connect or the account will not enable

Add the network by hand using the details in [Part C, step 2](#). If you see "It seems you haven't received the RBNT yet", wait a few minutes and press **RETRY**.^{E3} If it still fails, use [Redbelly Support](#), which points to the Redbelly Discord for help.^{S18}

How to open a support ticket with Averter

1 Open Averter's support portal

averrer-help.freshdesk.com/support/home. This is the "Contact support" link on averrer.co.^{S14 S16}

2 Press "Submit a ticket"

Or go straight to averrer-help.freshdesk.com/support/tickets/new.^{S15}

3 Fill in the form

The form asks for your full name, email address, a subject, a description of the issue and your Redbelly wallet address. Give the wallet address you used in Redbelly Access and say what the screen shows, for example "Identity verification failed". You can attach files.^{S15}

4 Press "Submit"

Check the details first. A wrong wallet address makes your ticket harder to match to your verification.

Never put your seed phrase or private key in a ticket, a direct message or a form. The ticket form only asks for your wallet address.^{S15}

SOURCES

Where every fact comes from

All pages checked on 13 October 2026. S numbers are official pages. E numbers are exact quotes from the Redbelly Access portal, listed [below](#) with a link to each saved quote.

S1 Redbelly Developer Portal, User access

<https://vine.redbelly.network/identity/user-access/>

Every user must claim an access credential before getting write access. The credential needs a photo identity document (passport) verified with biometric checks.

S2 Redbelly Developer Portal, Accredited issuers

<https://vine.redbelly.network/identity/accredited-issuers/>

All network participants must prove who they are to get network access, through an accredited issuer.

S3 Redbelly Access portal

<https://access.redbelly.network/>

Official verification portal. Steps, button names, Avenir as issuer, supported wallets, fees covered by the issuer, Accounts screen and the "Having trouble?" FAQ. Exact text in E1 to E5.

S4 Redbelly Technical Documentation, IndividualOnboardingSDK overview

<https://docs.redbelly.network/pages/eligibility-sdk/onboarding/individual/overview/>

Individual onboarding covers wallet authentication, KYC verification and Redbelly on-chain permission setup.

S5 Redbelly Developer Portal, Native currency

<https://vine.redbelly.network/native-currency/>

RBNT is the native coin. Lists Gate and MEXC as places to get RBNT.

S6 Redbelly Developer Portal, Bridged tokens: LayerZero

<https://vine.redbelly.network/bridged-tokens/layerzero/>

Bridged RBNT contract addresses on Polygon, Ethereum, BSC, Arbitrum, Base, Avalanche, Solana and Sonic.

S7 Redbelly Developer Portal, Bridged tokens: Celer cBridge

<https://vine.redbelly.network/bridged-tokens/celer/>

Wrapped RBNT (wRBNT) on Ethereum and BNB Chain. RBNT bridges out from Redbelly to those chains.

S8 Redbelly Developer Portal, Bridged tokens: Lucid Labs

<https://vine.redbelly.network/bridged-tokens/lucidlabs/>

Tokens that can be bridged between Redbelly and other chains, in both directions.

S9 Redbelly Developer Portal, Staking

<https://vine.redbelly.network/nodes/staking/>

Nodes stake 100,000 RBNT by calling `deposit` on the staking contract on mainnet.

S10 Redbelly Developer Portal, Becoming a node operator

<https://vine.redbelly.network/nodes/become-operator/>

"Node operators MUST have network access for 2 accounts."

S11 Redbelly Network Terms and Conditions, clauses 15.1 and 15.2

<https://redbelly.network/terms-and-conditions>

15.1: the 18 jurisdictions where Redbelly does not offer services. 15.2: tax residents of, or people located in, those jurisdictions may not access or use the website, platform, software suite and tools.

S12 Redbelly DAO vote: Increase Governance Accessibility and Protect Contributor Privacy

<https://snapshot.box/#/s:rbnt.eth/proposal/0xa57ccc9a6d554c9e5a1b1ca429ad2affc2e9058f12ea50bce999460f2aea4e02>

<https://redbelly-governance.vercel.app/proposal/9e19c1c0-e981-4f8a-8d8a-0c8be619a36f>

Removes geographic restrictions for general DAO members and keeps them for High Council members and DAO leadership. Closed 5 July 2026. Result: For 8,514,893, Against 5,983,785, Abstain 1,340,338.

S13 Redbelly DAO governance site

<https://redbelly-governance.vercel.app/>

"Complete KYC to participate in DAO voting." Voting wallets must be verified and enabled at access.redbelly.network.

S14 AVerer support portal

<https://averer-help.freshdesk.com/support/home>

AVerer's help centre and ticket system. Its public knowledge base had no articles on 13 October 2026.

S15 AVerer support portal, Submit a ticket

<https://averer-help.freshdesk.com/support/tickets/new>

Ticket form fields: full name, email address, subject, issue description, Redbelly wallet address, attachments.

S16 AVerer website

<https://www.averer.co/>

The "Contact support" link on [averer.co](https://www.averer.co/) goes to the support portal in S14.

S17 Redbelly Developer Portal, Environments

<https://vine.redbelly.network/environments/>

Mainnet network name, RPC URL, chain ID 151, RBNT symbol and block explorer.

S18 Redbelly Developer Portal, Support

<https://vine.redbelly.network/support/>

Redbelly's support page, linked from the portal for connection and account errors.

Evidence from the Redbelly Access portal

The portal is an app, so its screens are not a normal web page you can link to. E1 to E5 are the exact on-screen text, copied from the portal's public files on 13 October 2026 with file names and checksums. Open any entry to see the quote.

E1 Redbelly Access portal, Accounts screen: wallet limit

At 10 linked accounts the portal shows "Account allocation exhausted." and hides "Add another account".

[Saved quote E1](#)

E2 Redbelly Access portal, verification status messages

Pending: "This could take a few minutes but in some (rare) cases it could take a few days." Failed and incomplete messages.

[Saved quote E2](#)

E3 Redbelly Access portal, verification and enable screens

Screen titles, buttons and wallet prompts from connecting a wallet to "Account status: Enabled".

[Saved quote E3](#)

E4 Redbelly Access portal, adding wallets

"Add another account" and "Link another wallet" instructions, accountability notice and the "attached to another account" error.

[Saved quote E4](#)

E5 Redbelly Access portal, "Having trouble?" FAQ

Identity problems go to Avera. Connection or account errors go to Redbelly Support.

[Saved quote E5](#)

Redbelly DAO community documentation. Last verified 13 October 2026. Facts that change, such as the wallet limit or the restricted list, should be checked against the sources above before you rely on them.